

GOVERNMENT OF MIZORAM
OFFICE OF THE ENGINEER-IN-CHIEF : POWER & ELECTRICITY DEPARTMENT
MIZORAM : AIZAWL

Dated Aizawl, the 30th April, 2026.

NOTICE

No. T-23016/02/2025-EC(P)/Com/12 : In compliance with Clause No. 4.2 and 4.4 of Mizoram Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2025 adopted by Mizoram Electricity Regulatory Commission (MZERC) vide Notification No.C.18016/1/2025-MZERC/14 dated 1st December, 2025, the State Level and District Level Forum for Redressal of Grievance of the Electricity Consumers for two (2) years, i.e., from FY 2026-27 to FY 2027-28 is hereby constituted as given below. The Forum shall function for redressal of Electricity Consumer's Grievance (if any) at respective District Headquarter with effect from 1st April, 2026 till 31st march, 2028 in line with the said Regulations.

This Notice shall supersede the previous notice issued earlier on 24.04.2025, pursuant to the new Regulation dated 01.12.2025.

STATE LEVEL CONSUMER GRIEVANCE REDRESSAL FORUM (CCRF)

- Chairman : Chief Engineer (Planning), Power & Electricity Department o/o Engineer-in-Chief, Mizoram, Aizawl.
- Member : i) Superintending Engineer (Commercial), Power & Electricity Department o/o Engineer-in-Chief Mizoram, Aizawl
ii) President, Mizoram Consumers' Union Hqrs, Aizawl

DISTRICT LEVEL CONSUMER GRIEVANCE REDRESSAL FORUM (CCRF)

1. Aizawl District:

- Chairman: Chief Engineer (System Operation), Power & Electricity Department, Mizoram, Aizawl.
- Members: i) Superintending Engineer, Aizawl Power Circle, Power & Electricity Department, Mizoram, Aizawl.
Assistant General Secretary, Mizoram Consumers' Union Hqrs, Aizawl. Headquarter : Aizawl

2. Lunglei District:

- Chairman: Superintending Engineer, Lunglei Power Circle
Power & Electricity Department, Mizoram, Lunglei.
- Members: i) Executive Engineer, Power Maintenance Division-I
Power & Electricity Department, Mizoram, Lunglei.
President, Lunglei District Consumers' Association.
Headquarter : Lunglei, Mizoram

3. Siaha District

- Chairman: Executive Engineer, Saiha Power Division
Power & Electricity Department, Mizoram, Saiha.
- Members:
- i) Sub-Divisional Officer, Saiha Power Sub-Division
 - ii) President, Saiha District Consumer Protection Association.
Headquarter : Saiha, Mizoram

4. Lawngtlai District

- Chairman: Executive Engineer, Lawngtlai Power Division
Power & Electricity Department, Mizoram, Lawngtlai.
- Members:
- i) Sub-Divisional Officer, Lawngtlai Power Sub-Division
Power & Electricity Department, Mizoram, Lawngtlai.
 - ii) President, Lawngtlai District Consumer Protection Association.
Headquarter : Lawngtlai, Mizoram

5. Hnahthial District

- Chairman: Executive Engineer, Power Maintenance Division-II
Power & Electricity Department, Mizoram, Lunglei.
- Members:
- i) Sub-Divisional Officer, Hnahthial Power Sub-Division
President, Hnahthial District Consumers' Association.
Headquarter : Hnahthial, Mizoram

6. Champhai District

- Chairman: Superintending Engineer, Champhai Power Circle
Power & Electricity Department, Mizoram,
Champhai.
- Members:
- i) Executive Engineer, Power Project Division, Champhai
Power & Electricity Department, Mizoram, Champhai.
President, Champhai District Consumers' Association.
Headquarter : Champhai, Mizoram

7. Serchhip District

Chairman: Executive Engineer, Serchhip Power Division
Power & Electricity Department, Mizoram, Serchhip.

Members: i) Sub-Divisional Officer, Serchhip Power Sub-Division,
Power & Electricity Department, Mizoram, Serchhip.
ii) President, Serchhip District Consumers' Association.
Headquarter : Serchhip, Mizoram

8. Kolasib District

Chairman: Executive Engineer, Kolasib Power Division
Power & Electricity Department, Mizoram, Kolasib.

Members: i) Sub-Divisional Officer, Kolasib Power Sub-Division
Power & Electricity Department, Mizoram, Kolasib.
ii) President, Kolasib District Consumers' Association.
Headquarter : Kolasib, Mizoram

9. Mamit District

Chairman: Executive Engineer, Mamit Power Division
Power & Electricity Department, Mizoram, Mamit.

Members: i) Sub-Divisional Officer, Mamit Power Sub-Division
Power & Electricity Department, Mizoram, Mamit.
ii) President, Mamit District Consumers' Association.
Headquarter : Mamit, Mizoram

10. Khawzawl District

Chairman: Executive Engineer, Khawzawl Power Division

Members: i) Sub-Divisional Officer, Khawzawl Power Sub-Division,
Power & Electricity Department, Mizoram, Khawzawl.
President, Khawzawl District Consumers' Association.
Headquarter : Khawzawl, Mizoram

11. Saitual District

Chairman: Executive Engineer, Construction Division
Power & Electricity Department, Mizoram, Aizawl

Members: i) Sub-Divisional Officer, Saitual Power Sub-Division
Power & Electricity Department, Mizoram, Saitual.
President, Saitual District Consumers' Association.
Headquarter : Saitual, Mizoram

Sd/-
Engineer-in-Chief, P&ED
Mizoram : Aizawl

Memo No. T-23016/02/2025-EC(P)/Com/ 12

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Dated Aizawl, the 30th April, 2026.

Copy to :

1. The Secretary to the Government of Mizoram, Power & Electricity Department, Mizoram, Aizawl for favour of information.
2. The Chief Engineer (Distribution)/ Chief Engineer (System Operation) Power & Electricity Department, Mizoram, Aizawl for favour of information and necessary action.
3. The Superintending Engineer, Aizawl Power Circle/Lunglei Power Circle/ Transmission Circle/ Project Circle-I/ Project Circle-II/ Champhai Power Circle, Power & Electricity Department, Mizoram, Aizawl for favour of information and necessary action.
4. The Executive Engineer, Revenue Division, Aizawl/ Distribution Division, Aizawl/ Construction Division, Aizawl/ Serchhip Power Division/ Power maintenance Division – II, Lunglei/ Lawngtlai Power Division/ Siaha Power Division/ Khawzawl Power Division/ Power Project Division, Champhai/ Kolasib Power Division/ Mamit power Division, Power & Electricity Department, Mizoram, Aizawl for favour of information and necessary action.
5. All Sub Divisional Officers of Power & Electricity Department, Mizoram dealing with electricity Consumers.
6. The Assistant Secretary, Mizoram Electricity Regulatory Commission (MZERC) for favour of information. This has reference to her NOTIFICATION No.C.18016/1/2025-MZERC/14 Dt 1.12.2025.
7. The Director, Information and Public Relations Department, Government of Mizoram. He is hereby requested to publish one (1) issue of the notice in two (2) daily Local Newspapers on or before 15.05.2026 for wide publication
8. The Assistant Engineer, IT Cell, O/o Engineer-in-Chief for favour of uploading the above Notice on the Department Website and Instagram official page.



Engineer-in-Chief, P&ED
Mizoram : Aizawl